PREMIA™ 11

GIVES JUBILEE INSURANCE'S MULTI-COUNTRY OPERATIONS A NEW LEASE OF LIFE

Since 2004, Jubilee Insurance Company (JIC) had been using an earlier version of PREMIA™, 3i Infotech's globally reputed Insurance Management Solutions suite, for managing its operations in Uganda, Tanzania and Kenya. To have a unified management platform across all these regions and also, to keep pace with the demands of the digital age, the insurer went for an upgraded version of the suite, PREMIA™ 11, and started reaping the benefits almost immediately after the simultaneous multi-country rollout.

HIGHLIGHTS

Single solution for managing operations across multiple countries

Simplified management of various portals, using web-services

Integrated with Oracle Financials, DMS and WMS applications

Customised BI dashboards for senior management

CUSTOMER **SNAPSHOT**

With over seven decades in the business, Kenya-based Jubilee Insurance Company is known today as one of the biggest combined insurance service providers in East Africa, with over 450,000 clients. It is a part of Nairobi-based Jubilee Holdings Limited, a multi-national insurance holding company, with subsidiaries in Uganda, Tanzania, Burundi, Mauritius and Kenya.

Since the server and the data were maintained separately at each location, that is Uganda, Tanzania and Kenya, one of the most critical challenges the customer faced related to not having a common reporting set-up. The management also found it time-consuming and cumbersome to get a holistic view of operations at different regions, which was hampering the decision-making process. Also, the customer was not able to fully exploit today's emerging technologies, and this was proving to be hurdle in the data analysis and customer service enhancement processes.

THE **CHALLENGES**

JIC upgraded to PREMIA™ 11, a more robust, dynamic and scalable version of the suite, which has richer functionalities matching the requirements of the digital age. For the client, the solution was integrated with applications supporting digitalization, such Oracle Financials, Document Management System (DMS) and Workflow Management System (WMS). 3i Infotech ensured a successful on-time 'Go Live' of the solution, simultaneously across the three countries. PREMIA™ 11 helped manage the insurer's portals with the use of web-services, along with customised Business Intelligence (BI) dashboards for the senior management. The solution also features applications with Maker and Checker for approvals, making the task of informed decision-making easier.

THE **SOLUTION**

BENEFITS

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Streamlined end-to-end flow of customized business documents

A single solution spanning all countries of operation

Management of multiple portals, using web-services

Absolute control over all servers from a single location

Holistic view and analysis of business data from across different locations

Improved decision-making with BI dashboards for senior management

ABOUT **PREMIA™**

Empowering 198+ customers to deliver best in class solutions across General, Life, health and Takaful Insurance

3i Infotech offers insurance organisations an array of powerful solutions, accelerators and software that enable effecient end-to-end management of insurance business processes.

With cuttomng-edge automation capabilities and quick to deploy solutions, our offerings help Companies eliminate operational ineffciencies and speed time-to-market across the entire portfolio of investment products (Life, General and Islamic Insurance).

"3i Infotech ensured a successful on-time 'Go Live' of PREMIA™ 11, simultaneously across Uganda, Tanzania and Kenya. "

PREMIA™ 11 streamlined end-to-end flow of customized business documents within the organization

ABOUT **3i INFOTECH**

Headquartered in Mumbai, India, since inception in 1993, the Company has been committed to driving business value across all industry verticals. With a comprehensive set of IP based software solutions and a wide range of IT services, 3i Infotech has successfully transformed business operations of customers globally.

The Company has a very strong foothold and customer base in geographies like North America, India, Asia Pacific, Middle East and Africa and South Asia. The Company's products and services address the dynamic requirements of BFSI, Government, Manufacturing, Retail, Distribution, Telecom and Healthcare. Some of the flagship products include Kastle®, MFund™, Orion™ and Premia™. A robust capability in the services domain is evident through consulting services, business optimization services and an extensive expertise in mobility, data analytics, big data, testing and application development services, all of which come under the umbrella brand – Altiray™.

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