





Empowering Business Transformation

An end-to-end integrated portal solution to take an insurance company's service levels to a new high

INTRODUCTION

PREMIA® E Insure end-to-end bilingual web portal solution that helps insurance companies enhance service levels. It is an interactive and insurance-specific solution, helping insurance companies to cut costs and increase sales capabilities.

PREMIA® E Insure has an online payment gateway, comprehensive administration and CRM function which seamlessly integrates with the PREMIA® suite. This end-to-end, bilingual solution electronically bridges the gap between insurance companies, channel partners, customers, employees, and other external entities.

CAPABILITIES



Intuitive, user-friendly interface



SMS and e-mail alerts



Claims intimation and tracking



Web charts / portlet application



Comprehensive search and view features



Adaptable to future requirements



Facility to issue full quote/ quick quote



Compatible for mobile access



Passed load testing and penetration testing



Instant access to downloadable insurance news, documents, and reports



Customizable, individual portals for customers, agents/brokers, and employees



Expendable/ modifiable to integrate with other systems in future with minimal impact of changes



Automatic information collation, rating calculation, and definition of underwriting rules



Provision for customers and agents to place quotations, intimate claims, add and view policy information, apply for policy endorsements, renewals etc.



Comprehensive security features (e.g., secure server, user authentication, password encryption, virtual keyboard, web services, layered architecture)



On latest Java platform



Travel / Motor Certificate issuance, Marine Declaration issuance



Campaign management



Online status update for claim



Upload for fleet

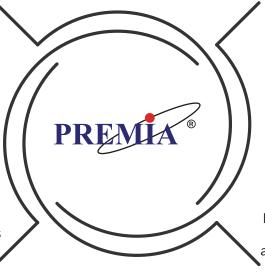
E INSURE CAPABILITIES

Customer Portal

Helps build relationship by engaging with customers online through personalized information and self-service options

Employee's Portal

Turns employees into self-driven business enables with an online knowledge repository that enables them to use self-service options and track proposals using a secure access



Carriers Portal

Reduces expenses by cutting down on ever-growing service and support costs through provision of a self-service portal and accessibility to financial partners like facultative re-insurance companies, banks, Surveyor, Reinsurance, Bid management and corporate portal

Intermediary Portal

Empowering agents/broker by providing business-boosting market information and managing critical agency relationship through e-policy issuance and personalization

KEY DIFFERENTIATORS



Interactive insurance by leveraging Internet capabilities



Easy component configurator



Enhanced customer satisfaction with 24X7 support, quicker response time, instant data access and online premium payments



Efficient handling of voluminous and time-consuming transactions



B2B and B2C capabilities



Opportunity Management leads to good profitability as agents are equipped with precise information and market analysis, making them instantly aware of any sort of shifts in the market

KEY CUSTOMER BENEFITS

- Register claim intimation
- E-mail/SMS notifications on key events
- Commission management
- Renewal premium reminder
- Intuitive dashboard and report
- Customer Grievances Readdressal
- Online Chat Facility
- Underwriter Referral
- Supports endorsement request

ABOUT 3i INFOTECH

Headquartered in Mumbai, India, since inception in 1993, the Company has been committed to driving business value across all industry verticals. The Company has over 5000 employees in 24 offices across 12 countries and over 1200+ customers in more than 50 countries across 4 continents. With a comprehensive set of IP based software solutions and a wide range of IT services, 3i Infotech has successfully transformed business operations of customers globally.

The Company has a very strong foothold and customer base in geographies like North America, India, Asia Pacific, Middle East and Africa and South Asia. The Company's products and services address the dynamic requirements of BFSI, Government, Manufacturing, Retail, Distribution, Telecom and Healthcare. Some of the flagship products include Amlock®, Kastle®, MFund®, Orion® and Premia®. A robust capability in the services domain is evident through consulting services, business optimization services and an extensive expertise in mobility, data analytics, big data, testing and application development services, all of which come under the umbrella brand – AltirayTM.



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