

Improved workflow approvals, validation and reporting for Qatar Petroleum Development Co. with ORION ERP solution



Industry
Oil and Gas Industry

Number of employees*
120 (Core: 20, Contract: 100)

Locations
Doha, Qatar

Revenue
US\$60 Million

Customer since
2007

The customer

The client, Qatar Petroleum Development Co. (QPD), is a subsidiary of Cosmo Oil Co. Ltd. QPD was established as the project company for the purpose of petroleum development and operation in September 1997. Since then with subsequent developments in the field, the total crude oil production amounts to 11 million barrels (as of March end 2011).

The customer faced many problems that affected all departments of the company. The legacy ERP system suffered from many limitations, chief among them being inadequate controls & validations in budget allocation and rate-contracts, insufficient information in reports that seriously affected decision-making and process inefficiency. Besides, absence of a proper workflow, the approval system inhibited them from achieving their vision of a paperless office with adequate controls.



Solution

The customer decided to implement ORION ERP from 3i Infotech to overcome the challenges and streamline internal business processes in a manner that promotes ease of use and aids business growth. As part of the project implementation, a business requirement study carried out by 3i-Infotech helped the client to redefine their business processes, define business requirements from the ERP Solution, create a suitable workflow & authorisation matrix, identify and finalise data points to meet reporting needs and bridge the current challenges in the client's key business processes of Budgetary Control and Rate Contracts execution.

To specifically achieve the objective of promoting a paperless office, as part of the project scope, emphasis was also on implementing ORION 11j's integrated Document Management Module. Client was keenly seeking a rapid-technology transformation which delivered the desired goal. With active collaboration from all stake-holders, the project was implemented in about four months.

Benefits

The solution impacted all the departments but the specific benefits were seen in the following areas:

- Facilitated budget validation
- Enabled rate contract validation
- Better reporting
- Creation of a workflow approval system for online approvals
- Benefited from a paperless office

Request a Demo



For more information, talk to us today.
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