



March 26, 2026

BSE Limited

Sir Phiroze Jeejeebhoy Towers
Dalal Street, Fort,
Mumbai – 400 001
Security Code: 532628

National Stock Exchange of India Limited

Exchange Plaza, 5th Floor,
Plot No. C-1, Block G
Bandra Kurla Complex,
Mumbai – 400 051
Scrip code: 3IINFOLD

Dear Sir/Madam,

Sub: Intimation under Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 – Award of Order

Dear Sir/Madam,

Pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, we hereby inform you that 3i Infotech Digital BPS Limited, a material wholly owned subsidiary of the Company has received a work order on March 25, 2026, from Mahanagar Gas Limited, one of India's largest city gas distribution company.

The engagement involves providing end-to-end call centre operations, including customer service support, subject matter expertise, training, quality monitoring, and team leadership services, to support the client's customer engagement and service delivery functions. Under this engagement, 3i Infotech Digital BPS Limited will enable efficient customer interaction management, improved service quality, and operational scalability through a structured service delivery model. The total value of work order is approximately ₹8.76 crores (exclusive of applicable taxes).

The requisite details as per SEBI Master Circular HO/49/14/14(7)2025-CFD-POD2/I/3762/2026 dated January 30, 2026, are enclosed as Annexure.

The above information will also be made available on the website of the Company.

You are requested to take you same on the record.

Thanking you.

Yours faithfully,
For **3i Infotech Limited**

Varika Rastogi
Company Secretary & Compliance Officer

Encl: As above

3i Infotech Ltd.

CIN: L67120MH1993PLC074411

Tower # 5, International Infotech Park, Vashi Station
Complex, Navi Mumbai, Maharashtra, India, 400703

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Phone: +91 22 7123 8000

www.3i-infotech.com

Sr No	Particulars	Details
a)	Name of the entity awarding the order(s)/contract(s)	Mahanagar Gas Limited
b)	Significant terms and conditions of order(s)/contract(s) awarded in brief	End-to-end call centre operations including customer service, training, quality monitoring and support services
c)	Whether order(s)/contract(s) have been awarded by domestic/ international entity	Domestic
d)	Nature of order(s)/contract(s)	Business Process Services – Call Centre Operations
e)	Whether domestic or international	Domestic
f)	Time period by which the order(s)/contract(s) is to be executed	2 Years
g)	Broad consideration or size of the order(s)/contract(s)	Approximately INR 8.76 Crore (exclusive of applicable taxes)
h)	Whether promoter/promoter group/group companies have any interest in the entity that awarded the order(s)/contract(s)? If yes, nature of interest and details thereof	No
i)	Whether the order(s)/contract(s) would fall within related party transactions? If yes, whether the same is done at “arm’s length”	No

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