

Disclosure of complaints as per SEBI/HO/MIRSD/MIRSD_RTAMB/CIR/2021/670 dated November 26, 2021

Data for month ending - September 2023

Sr.No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	12	0	12	0	0	2.33
2	SEBI (SCORES)	0	2	0	2	0	0	1.50
3	Stock Exchanges (if relevant)	0	7	0	7	0	0	1.43
4	Other Sources (if any)	0	11	0	11	0	0	0.91
5	Grand Total	0	32	0	32	0	0	1.59

Month - wise data for the current financial year

Sr.No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	July, 2021	0	16	12	4
2	August, 2021	4	40	36	8
3	September, 2021	8	24	29	3
4	October, 2021	3	33	30	6
5	November, 2021	6	38	37	7
6	December, 2021	7	28	35	0
7	January, 2022	0	11	10	1
8	February, 2022	1	21	22	0
9	March, 2022	0	28	28	0
10	April, 2022	0	24	24	0
11	May, 2022	0	21	19	2
12	June, 2022	2	27	29	0
13	July, 2022	0	34	34	0
14	August, 2022	0	36	36	0
15	September, 2022	0	23	23	0
16	October, 2022	0	13	13	0
17	November, 2022	0	12	10	2
18	December, 2022	2	25	27	0
19	January, 2023	0	17	17	0
20	February, 2023	0	26	26	0
21	March, 2023	0	39	39	0
22	April, 2023	0	25	25	0
23	May, 2023	0	20	20	0
24	June, 2023	0	42	42	0
25	July, 2023	0	55	55	0
26	August, 2023	0	36	36	0
27	September, 2023	0	32	32	0
	Grand Total	0	746	746	0

Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)

Sr.No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2017-18	0	211	211	0
2	2018-19	0	353	353	0
3	2019-20	0	221	220	1
4	2020-21	1	134	134	1
5	2021-22	1	297	298	0
6	2022-23	0	297	297	0
7	2023-24	0	210	210	0
	Grand Total	0	1723	1723	0