

**Disclosure of complaints as per SEBI/HO/MIRSD/MIRSD\_RTAMB/CIR/2021/670 dated November 26, 2021**

**Data for month ending - July 2023**

Sr.No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	11	0	11	0	0	4.55
2	SEBI (SCORES)	0	5	0	5	0	0	4.8
3	Stock Exchanges (if relevant)	0	27	0	27	0	0	4.56
4	Other Sources (if any)	0	12	0	12	0	0	2.08
5	<b>Grand Total</b>	<b>0</b>	<b>55</b>	<b>0</b>	<b>55</b>	<b>0</b>	<b>0</b>	<b>4.04</b>

**Month - wise data for the current financial year**

Sr.No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	July, 2021	0	16	12	4
2	August, 2021	4	40	36	8
3	September, 2021	8	24	29	3
4	October, 2021	3	33	30	6
5	November, 2021	6	38	37	7
6	December, 2021	7	28	35	0
7	January, 2022	0	11	10	1
8	February, 2022	1	21	22	0
9	March, 2022	0	28	28	0
10	April, 2022	0	24	24	0
11	May, 2022	0	21	19	2
12	June, 2022	2	27	29	0
13	July, 2022	0	34	34	0
14	August, 2022	0	36	36	0
15	September, 2022	0	23	23	0
16	October, 2022	0	13	13	0
17	November, 2022	0	12	10	2
18	December, 2022	2	25	27	0
19	January, 2023	0	17	17	0
20	February, 2023	0	26	26	0
21	March, 2023	0	39	39	0
22	April, 2023	0	25	25	0
23	May, 2023	0	20	20	0
24	June, 2023	0	42	42	0
25	July, 2023	0	55	55	0
	<b>Grand Total</b>	<b>0</b>	<b>678</b>	<b>678</b>	<b>0</b>

**Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis)**

Sr.No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2017-18	0	211	211	0
2	2018-19	0	353	353	0
3	2019-20	0	221	220	1
4	2020-21	1	134	134	1
5	2021-22	1	297	298	0
6	2022-23	0	297	297	0
7	2023-24	0	142	142	0
	<b>Grand Total</b>	<b>0</b>	<b>1655</b>	<b>1655</b>	<b>0</b>