

July 31, 2023

### **BSE Limited**

Sir Phiroze Jeejeebhoy Towers Dalal Street, Fort, Mumbai – 400 001 Security Code: 532628

Dear Sir/ Madam,

### National Stock Exchange of India Limited

Exchange Plaza, 5<sup>th</sup> Floor, Plot No. C-1, Block G Bandra Kurla Complex, Mumbai – 400 051 Scrip code: 3IINFOLTD

### Sub: Presentation of Analyst/ Institutional Investor Meeting(s)

In continuation to our letter dated July 24, 2023 regarding intimation of Investor Call scheduled to be held today i.e., July 31, 2023 at 3:00 p.m. (IST), please find enclosed herewith Investor presentation in relation to financial results for guarter ended June 30, 2023.

You are requested to take the same on record.

Thanking you.

Yours faithfully, For 3i Infotech Limited

Varika Rastogi Company Secretary

Encl: As Above



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# **About Us**

We deliver a seamless end-to-end digital experience

25 + Years of Industry **Experience** 

**80+** Fortune 500 Companies

**Delivery Centers** 

75%+ Return Clients

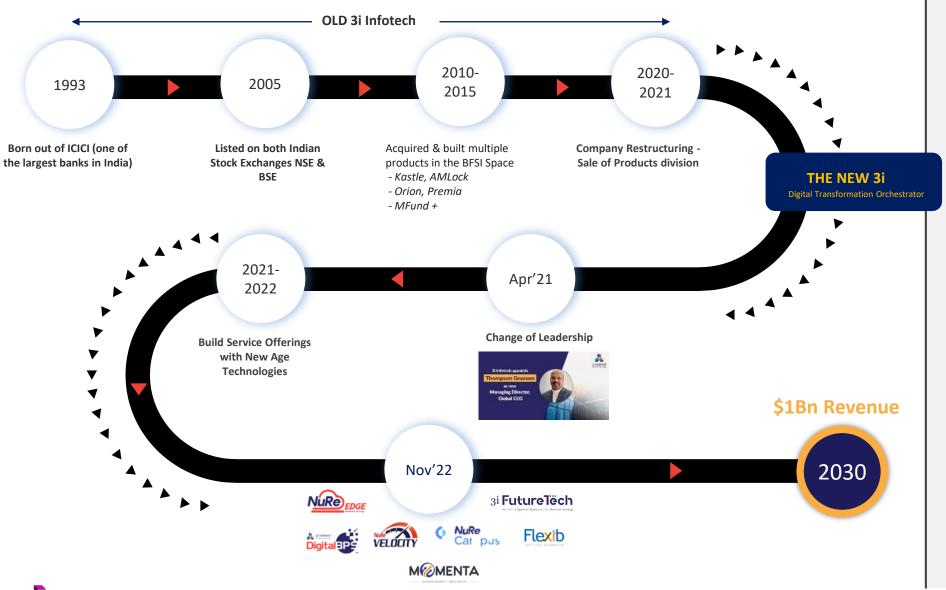
### **Key Sectors MANUFACTURING & HEALTH CARE & BANKING& ENTERPRISE FINANCIAL INSURANCE** 68 **SERVICES**



GLOBAL MANAGED SERVICES DELIVERED ON A **SECURE ORACLE CLOUD** INFRASTRUCTURE **5G READY** AT THE EDGE

### **GLOBAL DELIVERY GLOBAL SERVICES NETWORK GLOBAL PARTNER ALLIANCES** BANK Manufacturing **Banking** Finance Retail Healthcare Telecom Insurance Government

# 3i Infotech - Transformed to Transform You





15+ Countries



~\$100 Mn (FY 22-23)



6000+ **Employees** 



500+ **Active Clients** 







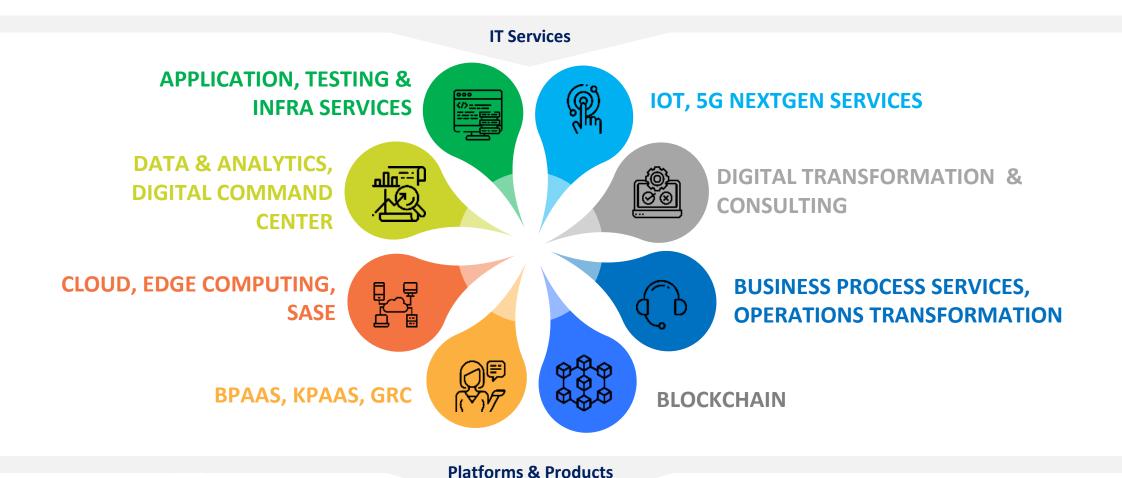






July 31, 2023

# **Our Services, Platforms & Solutions**





























# **Our Global Foot Print**

### **NORTH AMERICA**

US – New Jersey

### **EUROPE**

- UK London
- Netherlands Amsterdam

### **SOUTH ASIA & APAC**

- India Mumbai, Delhi, Bengaluru, Chennai, Hyderabad
- Singapore
- Thailand Bangkok
- Malaysia Kuala Lumpur

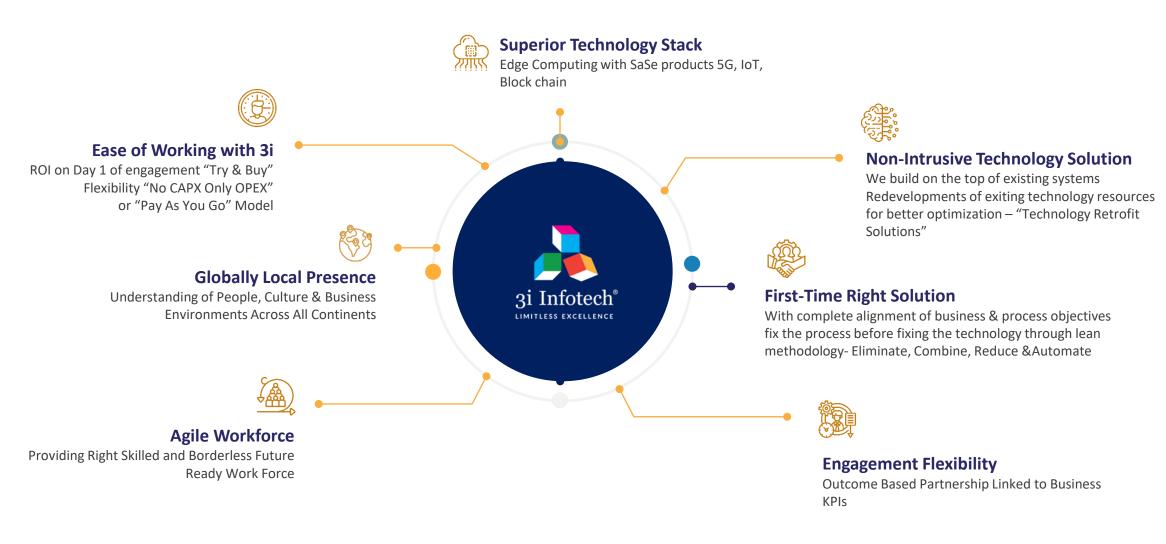
### **MIDDLE EAST & AFRICA**

- UAE Dubai, Sharjah
- Saudi Arabia Riyadh





# **Our Differentiators**





# **Aim 30 - Becoming A Billion Dollar Company**

# VISION To be a trusted global one-stop, digital transformation partner that delivers business excellence and exceptional outcomes to our customers in this new digital decade NEXTGEN TECHNOLOGY SERVICES FIRM MISSION To be a value driven billion \$ organization committed towards customers, people and stakeholders with continuous orchestration, incubation, innovation and invention of digital transformation services harnessing the power of 5G-powered innovation."



### **OUR GOAL**





Organic revenue growth to 1
Billion \$ by 2030.
Incubation,
commercialization &
acceleration of at least 10
technology/product startups. Build products, platform
services leveraging the
power of 5G in Edge
Computing, Cognitive AI /
ML, Data Security, Data
Science and Analytic, Block
Chain with an IP valuation of
a billion dollars





# **Becoming A Billion Dollar Company**

5 Dominate & Lead

1 Cannibalize revenues by automation to defend
Eliminate competition by aggressive right pricing
Enhance onshore / country specific service model
Disrupt & Challenge

1 Catch-up and accelerate
Hunt together as one pack
Disrupt competition commercial model
Explore, experiment and fail fast as challenger

1

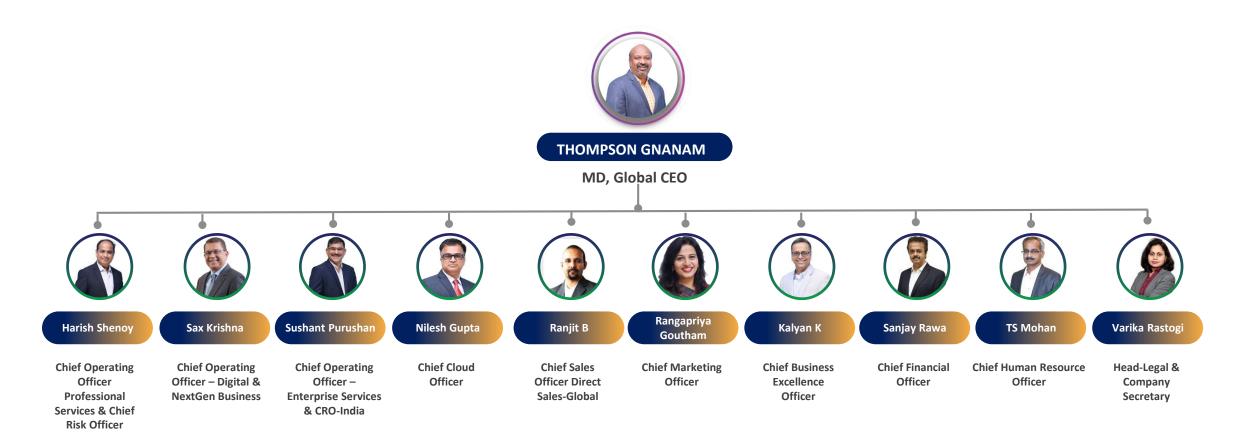


**Change & Differentiate** 

- We have built a strong foundation for growth
- Started to drive the change management
- Align ,believe and drive business with conviction
- Differentiate to survive and thrive

July 31, 2023

# **3i Management Team**









# **Management Comments**



"Commenting on the Q1 FY24 results, Mr. Thompson P. Gnanam, Managing Director, and Global CEO, of 3i Infotech Limited, said:

"We are pleased to report revenue growth of 8.5% year on year, driven by a consistent effort to establish new services under the NuRe brand and to expand into new locations and sectors. This financial year is year of execution excellence & our focus would be to build a sustainable, profitable business model. We are continuously working towards this goal.

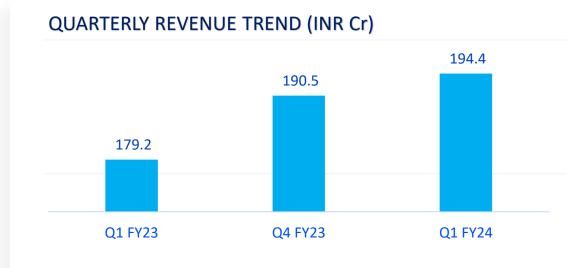
We have made significant investments in new business models with the purpose of being future-ready, and we aim to monetize and develop our strategic investments in the cloud-first, digital inside cognitive-powered, and edge-ready products."

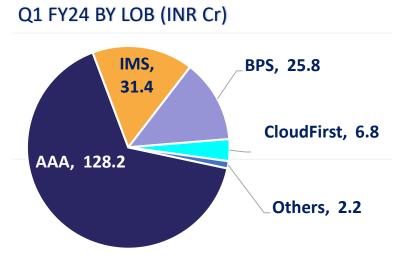
# **Revenue Highlights**

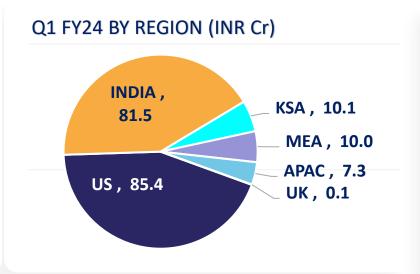


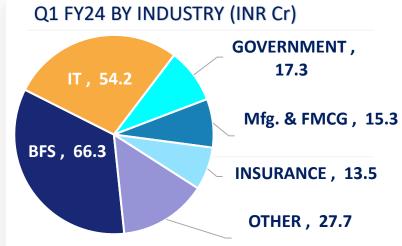
YoY REVENUE GROWTH %

8.5%









July 31, 2023

# Q1 FY24 - Highlights

INR Cr	Q1 FY24	Q4 FY23	Q1 FY23	QoQ	YoY
Revenue	194.4	190.5	179.2 🦣	2.1% 🛖	8.5%
Direct cost	154.5	153.5	151.0		
Indirect cost	7.9	6.5	8.5		
GM	32.0	30.4	19.7 🧌	5.1% 🦣	62.8%
GM%	16.5%	16.0%	11.0% 🦣	0.5% 🦣	5.5%
PDD	-	0.1	3.6		
Selling Cost	11.5	11.5	11.5		
GA Cost	19.2	22.0	11.1		
Operating EBITDA	1.3	(6.9)	(6.3) 🦣	8.2 🧌	7.5
Net Other Income	0.0	3.6	0.9		
RailTel (Spl. Project)	(5.4)	-	-		
Reported EBITDA	(4.1)	(3.4)	(5.4) 🆖	(0.8) 🦣	1.3
Net Others Above PBT	(7.0)	(18.1)	5.7		_
Depreciation and amortization	5.4	5.4	4.8		
Finance costs	2.4	2.6	2.3		
Foreign exchange loss/ Other Income(gain) (net)	0.7	(10.1)	12.8		
PBT (Before Exceptional Items)	(11.2)	(21.4)	0.3 🦣	10.2 🌗	(11.5)

### **SUMMARY**

- Q1 FY24 revenues of Rs.194.4 Cr increased by YoY 8.5% with Gross Margin of 16.5% and PBT of Rs. (11.2) Cr
- Continuous Margin enhancement initiatives resulted in GM improvement by 0.5% QoQ & 5.5% YoY
- First time our Run+Grow lines of business is positive with an EBITDA of +1.3 Cr (Excluding Pre-Operating expense of RailTel)
- India standalone entity YoY grown by 35.6% from Q1 FY23 revenues of Rs.60.1 Cr to Q1 FY24 revenues of Rs.81.5 Cr
- Despite global recession effect, YoY Gross Margin has increased by 5.5% because of positive revenue contributions from growing India and APAC market
- YoY Direct cost grown to Rs. 3.5 Cr with 2.3% increase, majorly because of talent hiring for incremental revenue projects



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# **Revenue by Region**

		Q4 FY23			Q1 FY24	
Region (INR Cr)	Revenue	Direct + Indirect Cost	GM%	Revenue	Direct + Indirect Cost	GM%
INDIA	75.9	63.0	17.0%	81.5	69.0	15.4%
US	90.7	75.3	17.0%	85.4	72.0	15.7%
APAC	5.8	4.9	14.8%	7.3	4.8	33.7%
EMEA	17.8	16.7	5.8%	20.1	16.5	18.0%
UK	0.3	0.1	76.7%	0.1	0.1	-59.8%
Total	190.5	160.0	16.0%	194.4	162.4	16.5%

### **SUMMARY**

- India has grown QoQ by 7.5% from Q4 FY23 revenues of Rs.75.9 Cr to Q1 FY24 revenues of Rs.81.5 Cr
- India business unit level EBITDA stands near 9.1% and majorly driven by AAA, IMS & BPO business
- > Two large deals setup cost in India is reduced the Q1 FY24 GM by 1.6%, we expect Q2 FY24 to be higher with full impact of the revenue to be realised
- ➤ USA HCM revenue concentration around indirect business, low revenue mix and economic slowdown have negatively impacted on our topline. This has eroded our QoQ revenues almost by (5.9)%



# **Revenue By Line Of Business**

		Q4 FY23		Q1 FY24				
		Direct			Direct			
INR Cr	Revenue	Cost	GM%	Revenue	Cost	GM%		
AAA	130.4	106.9	18.1%	128.2	107.1	16.4%		
IMS	29.7	26.4	11.1%	31.4	26.3	16.3%		
BPS	28.9	29.5	-1.9%	25.8	22.5	12.6%		
CloudFirst	4.3	4.8	-12.3%	6.8	4.8	29.2%		
Others	-2.74	-7.5	-	2.2	1.7	25.4%		
Total	190.6	160.0	16.0%	194.4	162.4	16.5%		

### **SUMMARY**

- > Q1 FY24 Application-Automation-Analytics (AAA) is one of the highest revenue contributor with Rs.128.2 Cr followed by IMS revenues of Rs.31.4 Cr
- ➤ CloudFirst reported revenues of Rs 6.8 Cr with a GM of 29.2%; an increase in the revenue by 59% QoQ; GM has gone up from -12.3% to +29.2%
- > IMS has grown by YoY 25.6% and by 5.7% QoQ. And BPO business has grown by YoY 32.4%



# **Revenue By Client Category & Industry**

	Q4	Q1
Client Count	FY 23	FY24
Number of		
Clients	413	397
1 MN +	22	22
500K-1 MN	19	22
100-500K	197	190
0-100 K	175	163

INR Cr	Q1 FY23	Q4 FY23	Q1 FY24
BFS	52.9	63.2	66.3
IT	61.5	63.1	54.2
GOVERNMENT	17.5	20.1	17.3
INSURANCE	8.7	10.3	13.5
Mfg. & FMCG	8.2	9.8	15.3
Others	30.4	24.2	27.7
<b>Grand Total</b>	179.2	190.5	194.4

### **SUMMARY**

- In Q1 FY24, 22 accounts (5.5% of total) contributes to the "1 Mn+" and "500K-1 Mn" revenue categories respectively
- 353 accounts (88% of total accounts) contributes to "Below 500K" category
- During Q1 FY24 BFS industry has contributed highest revenues of Rs. 66.3 Cr with 34.1% share followed by 27.9% by IT Sector



# **Revenue by Top Clients**

Category	Reve	nue	% Contribution Total Reve	
	Q4 FY23	Q1 FY24	Q4 FY23	Q1 FY24
Top 5	29.7	32.0	15.6%	16.5%
Top 5 Top 10	51.2	54.2	26.9%	27.9%
Top 20	78.7	81.1	41.3%	41.7%

# **Clients Analysis**

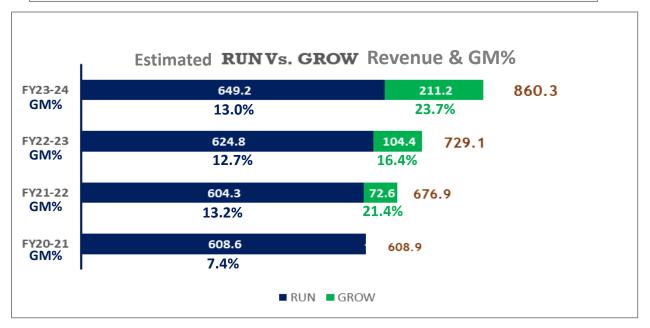
- ✓ Our Top 20 clients in Q1 FY24 contributed Rs.81.1 Cr which is 41.7% of our total revenues
- ✓ Top 10 clients contributed Rs.54.2 Cr which is 27.9% of total revenues in Q1 FY24
- ✓ Top 5 clients contributed Rs.32 Cr which is 16.5% of total revenues in Q1 FY24



# **Trend: Volume (Run) / Value (Grow)**

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Rev. INR Crs	FY20-21	FY21-22	FY22-23	FY23-24
RUN	608.6	604.3	624.8	649.2
GROW	-	72.6	104.4	211.2
Total	608.6	676.9	729.1	860.3
				*
% Growth	FY20-21	FY21-22	FY22-23	FY23-24
RUN		-0.7%	3.4%	3.9%
GROW		0.0%	43.8%	102.3%
Total		11.2%	7.7%	18.0%



### **KEY POINTS**

- > RUN (Inherited) grew from Rs. 608.9 Cr in FY20-21 to Rs. 624.8 Cr in FY22-23 and expected to reach Rs.649.2 Cr in FY24
- Good momentum in GROW LOB : It grew from Rs. 72.6 Cr in FY21-22 to Rs.104 Cr in FY22-23 and is expected to hit Rs. 211.2 Cr in FY24



# **P&L Statement (As Reported)**

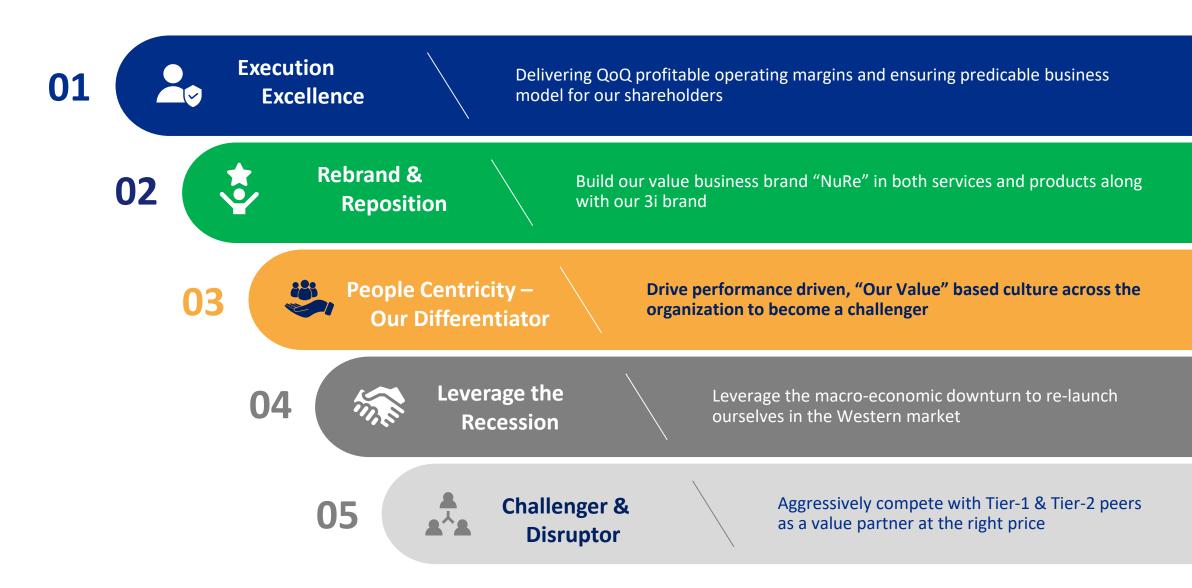
(Rupees in Lakhs)

			Quarter Ended		Year Ended
	Particulars	(30-06-2023) (Unaudited)	(31-03-2023) (Audited)	(30-06-2022) (Unaudited)	(31-03-2023) (Audited)
ı	Revenue from Operations	19,438	19,046	17,922	72,911
l II	Other Income	3	357	87	880
III	Total Income (I+II)	19,441	19,403	18,009	73,791
IV	Expenses				
(a)	Employee benefits expense	13,626	13,378	14,018	55,754
(b)	Cost of third party products and services	4,102	3,827	2,115	11,533
(c)	Finance costs (excluding unwinding of discount under Ind AS 109 on fair valuation of preference shares)	236	256	229	929
(d)	Depreciation and amortization expense*	536	540	481	2,280
(e)	Other expenses	2,127	2,531	2,415	9,470
	Total Expenses (IV)	20,627	20,532	19,258	79,966
v	Profit / (Loss) before Forex loss / (gain) and Tax (III-IV)	(1,186)	(1,129)	(1,249)	(6,175)
VI	Foreign exchange loss/(gain) (net)	(67)	1,010	(1,280)	(7,114)
VII	Profit / (Loss) before Tax (V-VI)	(1,119)	(2,139)	31	939
VIII	Unwinding of discount under Ind AS 109 on Fair Valuation of Preference Share Capital, FCCBs and Interest free debts (See Note 4)	1	1	1	-
VII	Profit / (Loss) before Exceptional Items and Tax (V-VI)	(1,119)	(2,139)	31	939
VIII	Exceptional Item - Expense / (Income)	290	417	69	501
IX	Profit / (Loss) before Tax (VII-VIII)	(1,409)	(2,556)	(38)	438
X	Tax expense	150	171	114	301
ΧI	Profit / (Loss) for the period (IX-X)	(1,559)	(2,727)	(152)	137



# **Business Strategy & Plan**

# **Organization Priorities**



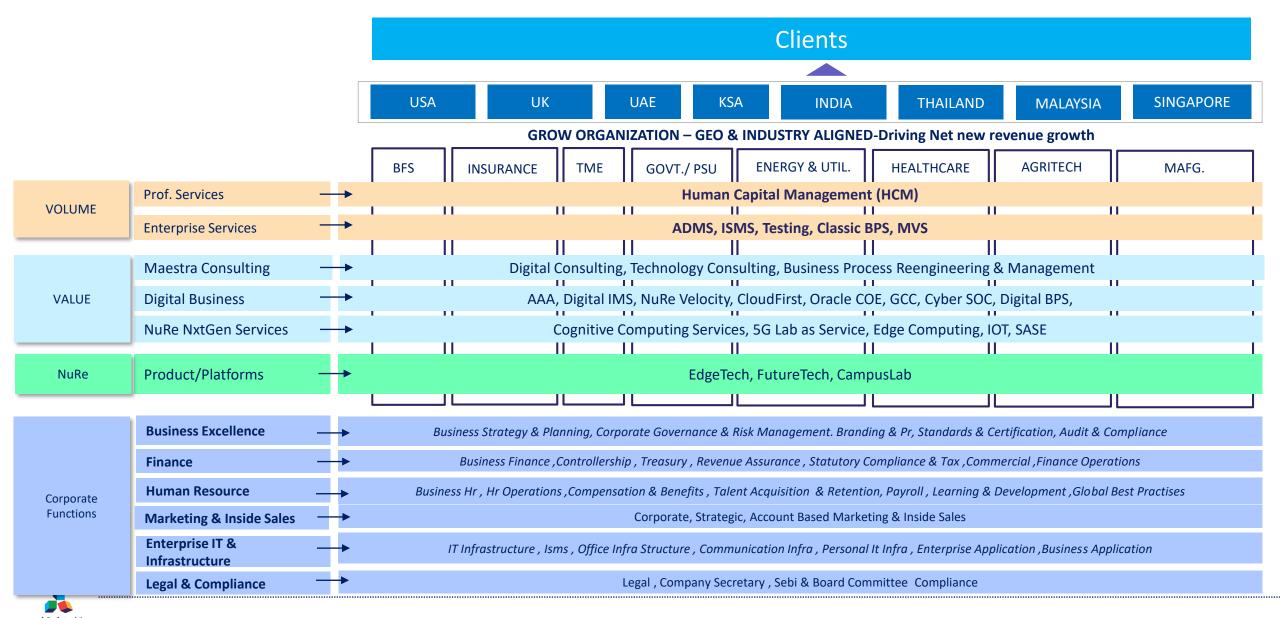


# **Organization – Business Structure By Offerings**

	Services				
Professional Services	Volume		Value Business Unit		Product/Platform
PS	Enterprise Services	Digital Business Services	NuRe NxtGen Services	NuRe MediaTech	
<ul><li>Human</li><li>Capital</li><li>Manageme</li><li>nt (HCM)</li></ul>	> ADMS, > ISMS, > Testing, > Classic BPS, > MVS	<ul> <li>AAA,</li> <li>Digital IMS,</li> <li>Consulting     Services</li> <li>NuRe Velocity,</li> <li>CloudFirst,</li> <li>Oracle COE,</li> <li>GCC,</li> <li>Cyber SOC,</li> </ul>	<ul> <li>Cognitive         <ul> <li>Computing Services,</li> <li>SG Lab as Service,</li> <li>IOT Edge Services</li> <li>SASE</li> </ul> </li> </ul>	<ul> <li>Edge     Computing,</li> <li>Edge     Application,</li> <li>Edge Analytics,</li> <li>Edge Security</li> <li>Industry:- TME     (RailTel)</li> </ul>	EdgeTech, FutureTech, CampusLab



# **Organization Design**



### **NBN**: Overview

### **Indian Rail Framework**

- 4th largest network in the world
- Largest in Asia
- Covers 68,103 Kms
- 6109 Railway Stations
- 23 Mn passengers travelling daily (= 1 Australia per day)
- Expected to touch 30 Mn by 2025
- 75 Vande Bharat routes to be added
- High Speed corridors to be added

### **Captive WiFi Opportunity**

- Captive wifi passengers across 6109 Railway Stations
- 54 Mn Monthly active wifi users
- 85 Mn sessions monthly
- 4028 TB of data consumed monthly
- Connecting with 16 Mn suburban and 35 Mn long distance travellers monthly
- Connecting with Prepaid segment (95.6% of telecom subscriber base) cost conscious, data hungry
- Connect with 351 Mn rural India users driving internet usage growth.
- Building the Bharat story in regional languages
- Reach out to media dark areas across Bharat

### **Revenue Streams**

- Large PSU's Sponsorships
- Pvt. Enterprises Sponsorships
- Digital Driven Ad Revenue
- Super App Driven Non-Ad revenue
- **Content Monetization**



**Facts** 

Connect with 6109 Railway stations of India



1.2 Mn Daily and 30 Mn Monthly passengers using wifi



85 Mn monthly sessions, 4048 TB data consumed



38 Mn Long Distance Travellers monthly



16 Mn Suburban Travellers monthly



Connect with 351 Mn Rural Indians driving internet usage



Connect with Bharat in 9 local languages



Access Media Dark Audiences

### DIGITAL INSIDE, COGNITIVE POWERED, EDGE READY





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marketing@3i-infotech.com



ASIA PACIFIC | SOUTH ASIA | NORTH AMERICA | MIDDLE EAST | AFRICA | EUROPE











# Thank You

# Glossary

IBR : India Business Region
PS : Professional Services
ES : Enterprise Services
VBU : Value Business Unit

AAA : Application Automation Analytics

AI : Artificial Intelligence

SASE : Secure Access Service EDGE

IMS : Infrastructure Management Services

IoT : Internet of Things

HCM : Human Capital Management TME : Telecom Media Entertainment

DIMS : Digital Infrastructure Management Services

**CLM** : Customer Lifecycle Management

LCM : Lifecycle Management
MVS : Multi-Vendor Services
GCC : Global Command Center

RE : Resident Entrepreneur Program





